

Client Information

- Your 2009 rental rates have been calculated by converting imperial measures to metric and applying the new rate structure.
- A new computer system, still under development, will support the use of metric units. However, as the system is not yet completed your Account Statement for 2009 shows only imperial units.
- **Please make your cheque payable to the Minister of Finance.** You can pay at most Canadian financial institutions, FrontCounter BC offices, Service BC - Government Agents offices, or by using the envelope provided.
- The Water Stewardship Division of the Ministry of Environment is the agency responsible for water licensing in British Columbia. FrontCounter BC provides support services for natural resource ministries including Water Stewardship.
- You are welcome to contact the FrontCounterBC Call Centre which is toll free **1-877-855-3222** for North America; outside of North America call 00-1-604-586-4400; in Victoria call (250) 387-9445.

Additional information about water licence rental rates is available at: www.env.gov.bc.ca/waterrates/ . Information about the Water Stewardship Division is available at: www.env.gov.bc.ca/wsd/.

As a water licence holder, your right to make beneficial use of water is valued and respected. Under the Water Act, you maintain your rights and responsibilities until you abandon your Water licence by sending us a written notification, or an abandonment form, that is signed by all owners of the related property. You are responsible for paying all the annual Water licence rentals, past and present, until the day we receive your written notice with the signature of all the owners. An abandonment form is on the back of your Water statement that came with this notice. You can send your abandonment form or written notification to any of the offices of FrontCounter BC; the addresses are listed below.

FrontCounterBC Regional Offices: call toll free 1-877-855-3222

City	Street Address	Postal Codes	Telephone	Fax
Cranbrook	1902 Theatre Road	Cranbrook, BC V1C 7G1	(250) 426-1766	(250) 426-1767
Fort St. John	Suite 100-10003 110th Ave	Fort St John BC V1J 6M7	(250) 787-3415	(250) 261-2084
Kamloops	#210 – 301 Victoria St	Kamloops BC V2C 2A3	(250) 372-2127	(250) 377-2150
Nanaimo	2080 Labieux Road	Nanaimo, BC V9T 6J9	(250) 751-7220	(250) 751-7224
Prince George	200-1488 4th Avenue	Prince George, BC V2L 4Y2	(250) 565-6779	(250) 565-6941
Smithers	1st Floor, 3726 Alfred Ave	Smithers, BC V0J 2N0	(250) 847-7356	(250) 847-7556
Surrey	Suite 200, 10428 153rd St.	Surrey, BC V3R 1E1	(604) 586-4400	(604) 586-4434
Victoria	710 Redbrick Road	Victoria BC V8T 9N1	(250) 952-4386	(250) 952-4663
Williams Lake	#201 - 172 North 2nd Ave	Williams Lake, BC V2G1Z6	(250) 398-4574	(250) 398-4836

See over for more information on British Columbia's Water Plan.



Living Water Smart is the provincial government's plan to keep our water healthy and secure for the future.

B.C.'s water is essential to our quality of life. The impacts of climate change, our growing population and economic development mean that we need a different approach to water management.

Released in June 2008, *Living Water Smart* provides government's vision for sustainable water stewardship. This vision will be achieved through actions and targets that include:

- Keeping water in mind when we develop our communities, protecting sources of drinking water and strengthening flood protection to adapt to climate change.
- Ensuring wetlands and waterways will be protected and rehabilitated and land activities will not negatively impact our water.
- Modernizing B.C.'s water laws to ensure adequate stream flows, ecosystem health, more community involvement, and protection of groundwater.
- Setting strong water efficiency targets and working with all sectors to reduce water consumption.
- Improving science and information so British Columbians can better prepare for the impacts of climate change.

Visit the *Living Water Smart* website regularly for up-to-date information at www.livingwatersmart.ca. Learn how B.C. is implementing the plan and how you can be involved in protecting and preserving our water resources.

When we take care of our water, it takes care of us.

www.livingwatersmart.ca